

AIBK 18th ANNUAL REGIONAL CONFERENCE

6th– 9th November 2024

DAY 1: WEDNESDAY 6TH NOVEMBER 2024

TIME	ACTIVITY	FACILITATORS/PANELISTS
ALL DAY	Arrival and Registration, Room allocation, and settling down	<ul style="list-style-type: none"> AIBK/ The Arts Group (TAG)
15:00 – 17:00	E.A.I.B.A. Annual General Meeting	
18:30 – 21:30	AAR Welcome Cocktail at the Beach Lawns [Dress Code: Sunset Fiesta]	<ul style="list-style-type: none"> TAG / AAR Entertainment by Trublaq (traditional dancers)

DAY 2: THURSDAY 7TH NOVEMBER 2024

08:00–09:00	Arrival and Conference Registration	<ul style="list-style-type: none"> TAG/AIBK / Entertainment by Trublaq
09:00 – 09:30	Background Video Clips of all Sponsors Opening Address, Conference Theme, and Objectives of the Conference Remarks from the National Chairman Remarks from the President E.A.I.B.A	<ul style="list-style-type: none"> TAG Afroze ADAM, Chairman, Coast Chapter, AIBK Cynthia MUNGAI, Convenor PR & Events, AIBK John LAGAT, Deputy Chairman AIBK Anthony MWANGI, National Chairman, AIBK Mendies MHIRIBIDI, President, E.A.I.B.A
09:30 - 09:40	Conference Opening: The Regulator`s Remarks	<ul style="list-style-type: none"> Mr. Godfrey KIPTUM, MBS Commissioner of Insurance & CEO, Insurance Regulatory Authority (IRA).
09:40–10:20	KEYNOTE ADDRESS “Disruptive Dynamics – What Next?”	<ul style="list-style-type: none"> Dr. Caesar MWANGI Executive Dean, Strathmore University Business School
10:20 – 10:30	Interlude	<ul style="list-style-type: none"> Sponsor videos by Trublaq
10:30-11:15	Panel Discussion 1 Topic: LEADING IN A DISRUPTIVE ERA: "Leading Through Uncertainty: Adaptive Leadership in Disruptive Times" <ul style="list-style-type: none"> MODERATOR: Jonathan MARUCHA, Hon. Treasurer A.I.B.K. and Executive Director, Laser Insurance Brokers 	<ul style="list-style-type: none"> Justine KOSGEI CEO & Principal Officer, AAR Insurance Dr. Benjamin ABONGO COO, Capex Assurance Limited Mercy NDEGWA Principal Officer, Kenyan Alliance Insurance Company Mendies MHIRIBIDI, R.I.B.A President, E.A.I.B.A

11:15– 11:45	<p align="center">Health Break Unveiling of Exhibition Booths and Photo Sessions</p>	<ul style="list-style-type: none"> • Chief Guest • Entertainment by Trublaq
11:45–12:45	<p>Panel Discussion 2:</p> <p>Topic:</p> <p>SUSTAINABILITY AND THE FUTURE OF BUSINESS: “Sustainable Disruption: Aligning Business Goals with Business Environmental and Social Impact”</p> <ul style="list-style-type: none"> • Speaker: Christine ARANDI Environmental, Social and Governance (ESG) Specialist Britam Holdings PLC. • MODERATOR: Anne Rama, Managing Director, Assured Insurance Brokers 	<p>Panelists:</p> <ul style="list-style-type: none"> • Gideon BII General Manager Corporate Business, Strategic Partnerships & IPMI, Jubilee Health Insurance • Fred RUORO Managing Director, CIC General Insurance • Dr. Timothy OLWENY Chairman, Cancer Institute of Kenya • Paul MUHAME President I.B.A.U.
13:00 – 14:00	<p align="center">Lunch Break</p>	<p align="center">Interactive surveys/on-screen Quizes / Mentimeter</p>
14:00 - 15:00	<p align="center">CHANGING CUSTOMER EXPECTATIONS AND EXPERIENCE</p> <p align="center">"Customer-Centricity and Meeting Evolving Expectations in a Disruptive Market"</p> <p align="center">VIDEO</p> <ul style="list-style-type: none"> • MODERATORS: Hellen MUMBE/ Seline OCHANG/ MCee Four M Insurance Brokers / Kenbright Insurance Brks 	<ul style="list-style-type: none"> • Esther BUNDI Minet Kenya • Eric NGUNDI Madison Group • Emmaculate CHEPTOO MD Viva-365 Insurance Brokers • Martha KAGWIRYA Head of Customer Experience & Marketing, Kenyan Alliance
15:00 – 17:00	<p align="center">Zumba/AIBK Beach Games (volleyball, water polo)</p>	<p align="center">Interactive surveys/on-screen Quizes / Mentimeter</p>

DAY 3: FRIDAY 8TH NOVEMBER 2024

TIME	ACTIVITY	FACILITATORS
08.30 - 09.30	Registration and Sign-in	AIBK/TAG/ Entertainment by Trublaq
09:00 – 09:45	<p>Panel Discussion 3</p> <p>Topic: TECHNICAL DISRUPTION AND DIGITAL TRANSFORMATION: <i>“Embracing the Digital Future: Innovations Reshaping the Insurance Industry”</i></p> <ul style="list-style-type: none"> • Speaker: Mr. Felix KAMENGA Chief Commercial Officer, M-PESA Africa • MODERATOR: Pieter PRICKAERTS Group CEO, CarePay International & M-TIBA 	<p>Panelists:</p> <ul style="list-style-type: none"> • Japheth OGALLOH, Managing Director, Old Mutual General Insurance Company • Esther MUIRURI Group Sales & Marketing Director, Smart Applications • Latif WEKESA Minet Kenya • Abdul Salum RUCEKERI President I.B.A.B. <p align="right">Wendy Kenbright I.B.</p>
5Minutes	Interlude	• Entertainment by Trublaq
09:50 – 10:45	<p>Panel Discussion 4</p> <p>Topic: REGULATORY AND GOVERNANCE CHALLENGES IN A DISRUPTIVE ERA-INSIGHTS FROM THE EAST AFRICA REGION: <i>“Navigating the Regulatory Landscape: Compliance, Innovation, and Risk Management in a fast-changing insurance landscape”</i></p> <ul style="list-style-type: none"> • Speaker: Mr. Dipankar ACHARYA CEO, APA General Insurance • MODERATOR: Rose WANDA, Secretary General OESAI 	<ul style="list-style-type: none"> • Jacqueline NANYAMA Head of Intermediaries Insurance Regulatory Authority • Stella NJUNGE MD, NCBA Insurance Company Limited (formerly AIG) • Peter MUKURIA General Manager - Business Development, ICEA-LION Group • Benjamin MWANGANGI Chief Operations Officer, Occidental Insurance Company Ltd • Okoth OLOO President T.I.B.A.
10:45 – 11:30	Health Break	Interactive surveys/on-screen Quizes / Sponsor videos

11:30 – 12:00	Motivational Speaker	<ul style="list-style-type: none"> Chris MUREITHI CEO Premier Group
	CONFERENCE WRAP-UP	<ul style="list-style-type: none"> Entertainment by Trublaq
12:00 – 13:00	18 th AIBK Annual Conference: WHAT NEXT?	<ul style="list-style-type: none"> Paul OUMA Managing Director, IFFB
13:15 – 19:00	GOLF AT THE NYALI GOLF CLUB	<ul style="list-style-type: none"> Registered Golfers
18:00 – Till Late	GALA NIGHT	
Johari Two (2)	Sponsor: KENYAN ALLIANCE INSURANCE COMPANY LTD. Dress Code Elegant Black or White with a touch of African	<ul style="list-style-type: none"> Mercy NDEGWA Principal Officer, Kenyan Alliance Insurance Company
DAY 4: SATURDAY 9TH NOVEMBER 2024		
TIME	ACTIVITY	FACILITATOR
All Day	Excursions <ol style="list-style-type: none"> Tsavo East Safari Day Trip Mombasa Go-Kart & Adventure Park Mombasa Marine Park Glass-boat Mombasa City Tour 	TAG / Wild Hat Tours
DAY 5: SUNDAY 10TH NOVEMBER 2024		
Departure	As per individual arrangements	All

❖ Program Coordinator: Paul OUMA

❖ Master of Ceremony: Jeff MOTE